

GDPR Privacy Policy

Taunton Pickleball

5th October 2025

1. Introduction

Taunton Pickleball is committed to protecting your personal data and your right to privacy. This policy explains what information we collect, why we collect it, how we use it, and what your rights are. This policy applies to all members, volunteers, coaches, and any other individuals who interact with our club and provide us with their personal data.

2. Who We Are

Taunton Pickleball is a community sports club. This means we are responsible for deciding what data we collect and how it is used. Our contact details are available on our website.

3. What Information We Collect

We may collect the following types of personal data:

- **Contact Information:** Name, postal address, email address, and telephone number.
- **Membership Details:** Your membership status, start date, and renewal dates.
- **Emergency Contact Information:** Name and telephone number of a designated emergency contact person.
- **Health Information:** Relevant medical conditions or allergies that may be important for your safety during pickleball sessions. This is collected on a voluntary basis.
- **Financial Information:** We may collect payment information (e.g., bank details for standing orders) for membership fees. This information is typically handled by a secure third-party payment provider and is not stored by the club directly.
- **Photographs/Videos:** We may take photographs or videos during club events for promotional purposes on our website or social media. We will always ask for consent for this.
- **Communication Records:** Records of emails or other correspondence with the club.

4. How and Why We Collect Your Information

We collect your personal data for the following purposes and on the following legal bases under GDPR:

- **Contractual Obligation:** To fulfil our contractual obligations to you as a club member. This includes managing your membership, sending you essential information about sessions, and communicating with you about club business.
- **Legitimate Interests:** To manage the club effectively and safely. This includes:
 - Using your contact details to communicate with you about club events, fixtures, and news.

- Using emergency contact details to assist you in a medical emergency.
- Maintaining records for safeguarding purposes.
- Promoting the club through photographs and videos (with consent).
- **Legal Obligation:** To comply with legal requirements, such as reporting obligations to a governing body or statutory authority.
- **Consent:** Where we collect sensitive data (e.g., health information) or use your images for marketing, we will explicitly ask for your consent. You have the right to withdraw this consent at any time.

5. How We Store and Protect Your Information

Your personal data is stored securely, primarily in digital form. We take the following measures to protect your data:

- **Access Control:** Access to personal data is restricted to the Committee members who have a legitimate need to see it (e.g., the Membership Secretary, Treasurer).
- **Security:** Data is stored on password-protected devices or secure cloud services.
- **Confidentiality:** All individuals with access to personal data are made aware of their responsibility to handle it confidentially.

6. Sharing Your Information

We will not sell or share your personal data with any third parties for marketing purposes. We will only share your information in the following circumstances:

- **Emergency Services:** We may share your emergency contact and medical information with first responders or medical professionals in the event of a medical emergency.
- **Governing Bodies:** We may be required to share limited data with our national governing body (e.g., Pickleball England) for registration, competition, or safeguarding purposes.
- **Law Enforcement:** We will comply with legal requests from law enforcement agencies or other statutory bodies if required to do so.

7. Your Rights

Under GDPR, you have the following rights regarding your personal data:

- **Right to be Informed:** You have the right to be informed about how your data is being used (which is the purpose of this policy).
- **Right of Access:** You can request a copy of the personal data we hold about you.
- **Right to Rectification:** You can ask us to correct any inaccurate or incomplete data we hold about you.
- **Right to Erasure (Right to be Forgotten):** You can ask us to delete your personal data. This right is not absolute and may be subject to legal or legitimate interest exceptions.
- **Right to Restrict Processing:** You can request that we limit how we use your data in certain circumstances.

- **Right to Data Portability:** You can request that we provide you with a copy of your data in a structured, commonly used, and machine-readable format.
- **Right to Object:** You can object to the processing of your data, particularly in cases where we are relying on our legitimate interests.

To exercise any of these rights, please contact the Committee in writing. We will respond to your request within one month.

8. Retention of Data

We will only keep your personal data for as long as is necessary to fulfil the purposes for which it was collected. This is typically for the duration of your membership plus a short period after you leave the club to manage any administrative or legal obligations.

9. How to Complain

If you have a concern about how we have handled your personal data, you can contact us directly. If you are not satisfied with our response, you can lodge a complaint with the UK's Information Commissioner's Office (ICO).

10. Policy Review

This policy will be reviewed and updated annually or whenever there are changes in legislation or club practice.